



Standard Wharf
189 Manor Road, Erith, Kent, DA8 2AD
01322 473200
tracy@kent-selfstorage.co.uk
www.kent-selfstorage.co.uk

Privacy Policy

Introduction

This policy sets out the different areas where user privacy is concerned and outlines the obligations and requirements of the users, the website and website owners. Furthermore, the way this website processes, stores and protects user data and information will also be detailed within this policy.

The website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies with all UK national laws and requirements for user privacy.

When someone visits www.kent-selfstorage.co.uk we do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website. If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and will explain what we intend to do with it.

E-newsletter

We use the details our customers provided to deliver our e-newsletters. This is only sent to existing customers.

Personal information

Whilst using our website or services, you may be required to provide personal information (name, address, email, telephone number, account details, etc.). We will use this information to administer our website, sales, client databases and marketing material. We will ensure that all personal information supplied is held securely in accordance with the Data Protection Act 1998. Further, by providing telephone, address and email details, you consent to Kent Self Storage contacting you using that method. You have the right at any time to request a copy of the personal information we hold on you. Should you wish to receive a copy of this, or would like to be removed from our database, please contact us at tracy@kent-selfstorage.co.uk

Information collection and use

How does Kent Self Storage collect information:

When you directly give it to us ("Directly Provided Data"). When you purchase our services or communicate with us, you may choose to voluntarily give us certain information – for example, by filling in text boxes or completing registration forms. All this information requires a direct action by you at that time in order for us to receive it.

How long do we keep your data for?

Kent Self Storage will not retain your personal information longer than necessary. We will hold onto the information you provide either while your account is in existence, or as needed to be able to provide the Services to you, or (in the case of any contact you may have with our Sales team) for as long as is necessary to provide support-related services only.

If legally required or if it is reasonably necessary to meet regulatory requirements, resolve disputes, prevent fraud and abuse, or enforce our Terms and Conditions, we may also retain some of your information for a limited period of time as required, even after you have closed your account or it is no longer needed to provide the Services to you.



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Registration forms

Kent Self Storage will not sell or rent your personally identifiable information, gathered as a result of filling out the registration form, to anyone.

Choosing how we use your data

We understand that you trust us with your personal information and we are committed to ensuring you can manage the privacy and security of your personal information yourself.

With respect to the information relating to you that ends up in our possession, and recognising that it is your choice to provide us with your personally identifiable information, we commit to giving you the ability to do all of the following:

You can also contact us to change, correct, or delete (if you are no longer a customer) your personal information controlled by Kent Self Storage regarding your profile at any time. Please note though that, if you have shared any information with others through social media channels, that information may remain visible, even if your account is deleted.

You are also free to close your account. If you do so, your account will be deactivated. However, we may retain archived copies of your information as required by law or for legitimate business purposes (including to help address fraud and spam).

You can always feel free to update us on your details at any point by contacting us either by phone +44 (0)1322 473200 or email tracy@kent-selfstorage.co.uk

You can request a readable copy of the personal data we hold on you at any time. To do this, please contact us either by phone or email

Links to other websites

This privacy notice does not cover the links within this site linking to other websites. We encourage you to read the privacy statements on the other websites you visit.

Changes to this privacy notice

We keep our privacy notice under regular review. This privacy notice was last updated on 23 May 2018.

How to contact us

If you want to request information about our privacy policy you can email us or write to us at the address above.